

## QUALITY POLICY

*Quality is the result of a series of actions that are focused and responsible, where attention to preventing mistakes, the final outcome, and customer satisfaction are the foundation for the Company's success and continuous improvement.*

*The main points of the business strategy for Ship System and Vedetta are therefore:*

- Understand and strengthen the relationship with customers, improving their level of satisfaction through products and services in line with expectations, and promptly managing any complaints related to the services provided; offering flexibility, service, responsiveness, and communication. The best results are achieved through continuous engagement with customers, presence at work sites, and availability for assistance at any time.*
- Motivate and engage all human resources to develop a greater awareness of the importance of their role; promote shared values and consistent behavioral models to reduce risks related to the activities performed.*
- Identify technological innovation needs to develop new products and processes according to market expectations.*
- Select and qualify suppliers who impact the final quality of processes and products, fostering mutual understanding and creating a climate of trust, with the aim of establishing long-term collaborative relationships to achieve company objectives.*
- Establish and define quality improvement goals and develop annual plans to review their implementation status and effectiveness; monitor non-conformities by identifying their causes, and react with appropriate, useful, and prompt corrective actions.*

*This policy is:*

- Made available and maintained as documented information.*
- Communicated, understood, and applied within the company.*
- Made available to relevant stakeholders, according to identified procedures.*

*This policy is reviewed at least once a year during the management meeting to assess its suitability and adequacy.*

*Genoa, on 17/09/2025*

**BOARD OF DIRECTORS**